

## DEVIN VIGNALI

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**Senior Microsoft Architect:** hands on expert in cost-effective, high availability technology solutions in support of a rapidly growing, competitive marketplace. Progressed through the ranks gaining substantial industry knowledge and know-how to guide decision making. Skilled in all phases of the project life-cycle, from initial inception and design through implementation and completion. Effective at building a cohesive, team-centered group of professionals skilled in providing leading edge, business attentive support. Customer focused approach to technology support, with strong ability to defuse high stress situations and aggressive customers by applying Information Technology Infrastructure Library (ITIL) processes. Ability to communicate to both business group, as well as technology group and translate between the two. Assertive vendor management with the ability to initiate profitable alliances. Key core qualifications include:

- ❖ Active Directory & Exchange 2007 Architecture
- ❖ Certified as Microsoft Certified Systems Engineer
- ❖ IT Infrastructure Design & Implementation
- ❖ Process Improvement & Workflow Design
- ❖ DNS, WINS & DHCP
- ❖ Blade Server Technologies
- ❖ Strategic & Operational Technology Planning
- ❖ Certified in ITIL foundations
- ❖ Emerging Technologies & Enterprise Architectures
- ❖ IT Delivery & Data Center Operations
- ❖ Cisco Switches & Network Architecture
- ❖ VMWare & ESX Server

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### PROFESSIONAL EXPERIENCE:

Pivotal Solutions, Inc., New York, NY

June 2008 - Present

#### Senior Microsoft Architect

Senior consultant instrumental in the planning, design and implementation of all Microsoft Server family of products including Active Directory, Exchange, Systems Center and SQL server solutions for the New York City regional clients. Recently completed large Active Directory and Exchange migration for a fortune 300 company.

- Active Directory migration for a fortune 300 company.
- Exchange migration for a fortune 300 company.
- Cross forest mailbox migration from Exchange 2003 to Exchange 2007
- Migrated Active Directory user accounts to a new forest utilizing the ADMT tool.
- Implemented an Exchange 2007 cluster in a Cluster Continuous Replication (CCR) configuration on Windows Server 2003.

Arc Worldwide / Re:Sources USA – A Publicis Company, New York, NY

February 2002 – June 2008

#### OPERATIONS SUPERVISOR (August 2005 – June 2008)

Direct all tier 3 support for Windows 2000 and 2003 Active Directory servers in the enterprise for this 5000+ user corporation with multiple business units. Provide IT organization design, system integration, research in emerging technologies and enterprise architectures, strategic alliances and data security for eastern region data center operations.

- Documented state of network and suggested design improvements to the Network Group.
- Reduced maintenance time by implementing an automated patch management solution (WSUS).
- Identified trouble areas in Active Directory replication and corrected by site redesign.
- Led the initiative to consolidate all stand alone servers, including the replacement of obsolete systems, hardware and software in the eastern region datacenter with new blade server technology.
- Implemented virtual server technology using VMWARE to further consolidate the stand alone server infrastructure.
- Identified weaknesses in first level support skill sets and instituted a small group training program that increased first level problem resolution.

#### IT MANAGER (February 2002 – August 2005)

Formulated all IT strategies and managed 5 geographically dispersed data centers with a \$1 million budget. Responsible for daily operational procedures, including voice and data communications, budget planning, and development and training of IT staff. Collaborated with software development, sales, and finance departments to define system requirements and appropriate solutions for each team. Managed 7 direct team members at 5 locations across the country. Direct Report of the COO.

- Designed the architecture of Active Directory and Exchange infrastructure for maximum performance.
- Maintained Active Directory integrated DNS and public DNS servers.
- Implemented an automated antivirus management system using McAfee ePolicy to reduce system downtime.
- Liaised with senior executives on the direction and initiatives of IT to maintain cutting edge and company profitability.
- Reduced IT expenses by \$150,000 a year through elimination of dial-up accounts and needless software license renewals.
- Initiated an application bug tracking server to improve QA testing process for software development team.
- Secured the hosted web infrastructure by implementing a security audit of all DMZ servers and applications on a monthly basis.
- Planned and tested disaster recovery method that included network backups, rotated tapes and offsite storage which increased team preparedness for emergency.

MetLife Trust, Bedminster, NJ

August 1999 – November 2001

**SENIOR NETWORK ADMINISTRATOR**

Oversaw daily functions of server and desktop operations including design of infrastructure, IP schema design, DNS, DHCP, hardware troubleshooting of Compaq and Dell equipment, Active Directory management, disaster recovery, nightly backups using ArcServe 6.5 and administration of Check-Point Firewall-1.

- Improved disaster recovery process by revising the testing procedure.
- Completed implementation of Windows NT 4 network in 4 months out of 6 month deadline.
- Resolved scheduling conflicts for PGP of FTP files by using agents on SQL server.
- Conceived weekly reports to monitor the effectiveness of the technology support team.
- Project leader of 4-member team in the network design of 20 Windows NT 4 servers for 200 users.
- Project leader of 2-member team in the design and implementation of 5 Windows 2000 server network for business partner.

Siemens Medical Systems, New York, NY

March 1998 – August 1999

**NETWORK IMPLEMENTATION SPECIALIST**

Successfully managed multiple projects and provided consultation to clients for the development of their network infrastructure as well as support of hardware and software applications.

- Effectively conducted presentations of proposals to clients and received overwhelmingly positive feedback.
- Created numerous proposals and network documentation for the client.
- Diagnosed and eliminated network, SNA and Exchange problems to restore client productivity.
- Headed implementation of 10 Windows NT servers supporting 500 users.
- Directed 3 team members in the implementation process of 1000 node network.

Affiliated Computer Services, Edison, NJ

November 1997 – March 1998

**COMPUTER SPECIALIST**

Facilitated the Technology department operations involving phone support, scheduling of technicians, repairing Compaq, Dell and Hewlett-Packard equipment.

- Demonstrated ability to efficiently support all clients.
- Organized the function of the support department.
- Conceived and implemented the use of ISDN lines and modems for an educational institution to allow teachers to utilize the Internet in the classroom.

Catalyst Communications, South Plainfield, NJ

August 1996 – November 1997

**PRODUCTION COORDINATOR**

Coordinated and acted as liaison for all aspects of art design projects to ensure requirements of deadlines by artists and clients.

- Introduced computer helpdesk and network troubleshooting to the organization.
- Achieved Lead role in overseeing network operation.
- Condensed the routing procedure for all artwork to reduce time spent in approval process.

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**EDUCATION**

**Bachelor of Arts - English Literature**, Marist College, Poughkeepsie, NY

**CERTIFICATION:**

- ◆ Microsoft Certified Systems Engineer in Windows NT 4. (MCSE, MCP and MCP+I)
- ◆ Certified in Information Technology Infrastructure Library (ITIL) foundations for IT Service Management.
- ◆ Certified in Proxim wireless network design.